

# QUALITY AND ENVIRONMENTAL POLICY



PAOLO CASTELLI

Paolo Castelli S.p.A. is one of the most prestigious Italian companies in the furniture and large-scale supply sector. With over 30 years of experience, the company combines artisanal tradition and technological innovation, ensuring tailor-made solutions for private and public clients in residential, commercial, and naval sectors.

### **Mission**

To become the market leader in furniture and large-scale supplies, expanding operations to include civil and industrial building renovations. The goal is to guarantee the highest product quality and a flexible and precise service through:

- Continuous quality of products and services
- A lean and flexible corporate structure
- Continuous staff training
- Investments in sustainable and low-impact technologies

### **Integrated Quality and Environmental Management System**

Paolo Castelli S.p.A. has implemented an Integrated Management System compliant with UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015 standards, aimed at:

- Fully meeting customer requirements
- Continuously monitoring and improving internal processes
- Complying with all applicable legal regulations

### **Guiding Principles**

1. Understand and satisfy the customer's expressed and implicit needs
2. Translate these needs into excellent product and service outputs
3. Act promptly to resolve problems and anomalies
4. Develop and maintain advanced technical expertise
5. Promote internal and external communication

### **Environmental Commitments**

- Reduce the environmental impact of business activities
- Monitor and reduce energy consumption and waste production
- Select suppliers that comply with environmental standards, such as FSC certifications
- Invest in low ecological impact products and processes

### **Annual Objectives Plan**

Management annually sets measurable quality and environmental objectives, involving all company personnel through specific programs and continuous training.

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General Management  
*Paolo Castelli*

T. +39 051 4695511  
info@paolocastellispa.com  
www.paolocastelli.com  
C.F. 005268440376  
P.IVA 00512981200

Paolo Castelli S.p.A.  
Via I° Maggio, 93  
40064, Ozzano dell'Emilia  
Bologna - Italy

Offices and Showrooms:  
Milan, Contract Office & Showroom  
Paris, Contract Office & Showroom